The Ranch ALF Policy and Procedure for Visitation

SECTION: Resident Care

POLICY: Visitation

<u>Purpose</u>

The purpose of the Visitation policy is to provide guidance and outlines expectations of the facility, staff, residents and all visitors.

Policy

The following procedures are in place to assist residents, families, and staff to understand the facilities rules and regulations regarding visitation. Under general circumstances visitation is completely open 7 days a week from 8am to 8 pm without restrictions for length of visits, number of visitors, and consensual physical contact. If the facility is undergoing a Covid- 19 outbreak or any other infectious outbreak indoor visitation may be adjusted accordingly. The Ranch ALF will adhere to all legal mandates from AHCA regarding future outbreaks or changes in visitation.

Procedure

- 1. The facility will comply with all duly enacted and lawful statutes, rules, and orders affecting general visitation.
- 2. Upon request by a resident or his or her representative, The Ranch ALF, Inc. will provide the resident/representative with the policy for Visitation.
- 3. Each resident will be permitted to have visitors.
- 4. The Ranch ALF will allow visitation during 8:00 am and 8:00 pm. If a visitor needs to be accommodated during another time due to work or familial obligations or due to declining health of the resident, The Ranch ALF will endeavor to accommodate those requests. There is no limit to length of visit or number of visitors. There is no restriction on consensual physical contact between Resident and visitors.
- 5. The facility will notify affected residents and essential Caregivers of changes in visitation policy.
- 6. Infection control advice will be posted for all residents and visitors copies will be given upon request.
- 7. Hand sanitizer and or hand washing is made available and encouraged to all visitors.
- 8. Temperature check station is made available and encouraged to all visitors. PPE is made available to all visitors upon request. PPE is available and provided by the facility for all visitors and staff.
- 9. Visitors will be advised to stay away from the facility and residents if they or immediate family have an infectious illness. The facility will not be responsible to determine if a visitor has an illness that has not been disclosed.
- 10. The Ranch ALF will not require visitors to show proof of vaccination for Covid 19 or any other vaccine.
- 11. If a resident has a private room visitors may utilize that space for visits or the community spaces indoors and outdoors.
- 12. The Ranch ALF will encourage visits to take place in designated visitation spaces outdoors and in the front sitting room of the facility due to ongoing conversations with residents and

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their families and a general desire to limit risk to all residents. However, upon request and with limited restrictions families and visitors of residents are permitted to tour the property and visit the personal spaces of residents.

- a. Limited restrictions would apply in shared spaces, unless the roommate of the shared space is also okay with visitors in the shared space.
- b. When family or visitors request to tour the property outside of preferred visitation areas, they may be requested to sanitize hands and to wear a mask.
- 13. If a resident with a terminal illness under hospice care or is nearing end of life all efforts will be taken to allow family and visitors unlimited access and physical contact, should they so desire.
- 14. In the event of an infectious outbreak all visitations will be conducted in an outdoor setting and if necessary, with distance control measures. However, residents will not be denied access to family or visitors if at all preventable.
- 15. Tele visits are available to all residents via iPad or iPhone should Residents or family/visitors request.
- 16. Landline phone calls are always available should Residents or family/visitors request.
- 17. The owner/administrator, Melissa Bongart is responsible for staff adherence to visitation policies and procedures.